

Q2 2025

Bandwidth Compliance Newsletter



ACTIONABLE ITEMS

Germany

As required by the regulator in Germany, BNetzA, we are currently running our annual audit to re-validate LAR records. If you are in possession of any German numbers on your Bandwidth account, we may be reaching out to you, if we haven't already done so, to get any end-user details that are no longer valid updated. As a reminder, we have a guide in our [Help Center](#) on what end-user information needs to be provided for LAR verification in Germany. Please remember that LAR records should be kept up-to-date at all times.

Greece

In order to meet regulatory requirements in Greece, we are requiring our Customers to comply with Know-Your-Customer and local address requirements. Geographic and Toll-Free numbers must be linked to a valid address within Greece, and where required within the respective local area. Please refer to [our guide](#), for details on what end-user information must be provided for verification in Greece.

Universal Platform

The Universal Platform is Bandwidth's next-gen global platform, designed to help you achieve efficient automated workflows, flexibility with integrations, and global control over your communications – all in a single platform experience.

If you're an existing customer, please contact your Bandwidth Account Manager to upgrade your account and take full advantage of the new features and improvements.

REMINDERS

If you have already met these requirements, please kindly disregard.

Malta

As a reminder, outbound calling, including via any third parties/networks, is strictly prohibited using Malta numbers/CLIs. Any such use constitutes a breach of our service restrictions and warrants disconnection of your Malta services with us, as well as a purchase restriction for future services in the country.

Enhanced Voice Transit

Enhanced Voice Transit (EVT) provides new and existing customers, who offer voice services at scale with a streamlined way to transit traffic from third-party numbers, using industry-standard protocols for outbound voice calls.

For more information on EVT as well as the list of countries where EVT is available, please refer [here](#).

Please note that most countries require customers providing Electronic Communication Services to be authorised / licensed by or notified to the national regulator authority. Bandwidth may check compliance with this requirement prior to customers purchasing EVT services in certain countries. Please refer to our service restrictions for the countries that this applies to. Bandwidth reserves its right to add additional countries to the list at any time.

United States

Customers planning to enter the U.S. market must provide a U.S. address before obtaining numbers due to tax regulations. Additionally, the FCC requires all voice service providers to register in the Robocall Mitigation Database before accessing U.S. services.

Croatia

The Croatian “DO NOT CALL” register is a free public register of Croatian telephone numbers of consumers who do not want merchants to contact them by phone or SMS and MMS messages for the purpose of promotion and sale, which is prescribed by the Consumer Protection Act.

Merchants are obliged to delete all consumers entered in the “DO NOT CALL” consumer register from their call list and may not send them messages or call them to offer their products. Numbers are entered (or removed) by individual operators at requests of their consumers.

The “DO NOT CALL” register shows only three pieces of information:

- The numbers entered in the register
- how many times the number has been submitted to the register
- Time of entry of a number in the register

More information on the Croatian "Do Not Call" register as well as the current list can be found [here](#).